INFORMATION REGARDING LAUNDRY IN THE PROPERTY

Platanhusene E/F – Laundry Platanvej 24, st. 1810 Frederiksberg

August 17. 2021

Kære residents

New online cash payment system will be established in the laundry of the property at Monday august the 30 and Tuesday the 31 august 2021.
In the laundry, guidance on the use of laundry machines and payment system will be provided.

Laundry chip must be used for the start/purchase of laundry machines in the laundry
The provided laundry chip will henceforth be used for the start/purchase of laundry machines in the laundry.

Note! Before use, laundry chip must be activated in the payment system in the laundry
The following must be done; Load laundry chip in the payment system, select "MY ACCOUNT" (icon at the top left of the screen), Laundry chip is now active. Read the username and assigned password to be used when login for transferring amounts via internet and app. Register for app if necessary.

Cash laundry – Transfer money to the laundry chip "TOP UP" by internet, Smartphone app or visit the property office
Laundry operated as cash laundry where the user must transfer money to the laundry chip.

Amounts can be transferred via the laundry's own page on **www.saniva.dk/LAUNDRYTIME - Platanhusene E/F**.
Amounts can be transferred with Dankort, VISA credit card and credit card under the function "TOP UP". Amounts can also be transferred via easy laundry smartphones app or via inquiries at the property office during office time.
Read more in the instructions in the laundry.

EASY LAUNDRY app can be downloaded from Google Play, Windows Store and App Store. Register for app under "MY ACCOUNT" on the payment system.

Payment System Operation - Log-in:
Log-in is done by holding the **laundry chip** on the reader icon which is located below the screen. Please remember that the screen is a touch screen which is operated with a light touch of the screen icons, please use a fingernail to select icons.

Instructions for machines (icons on the screen): Green icon: Washing machine is available - Blue icon: Washing machine is busy - Red icon: Washing machine is closed (crash/service).

Laundry machines must be selected Via payment system – Load Laundry chip, press desired machine icon
Washing machines: Washinemachines must be chosen by a light press on the icon for desired machines. Approve. The machine are ready for use. **Dryer:** Dryer must be chosen by a light press on the icon for the dryer. Approved, machine is then ready for use (drying program selection and start on dryer).
Read more in the instructions in the laundry.

EASYLAUNDRY Smartphone app – Ability to view the status of laundry, view balance, block own laundry chip
With the new payment system, it will be possible to see the status (available machines, etc.), see balance, block your own laundry chip via the EASY LAUNDRY Smartphone app and via the Internet. Download the EASYLAUNDRY app and register via "MY ACCOUNT" on the payment system in the laundry.
Read more in the instructions in the laundry.

Welcome in the laundry.

Best regards
Property Board and SANIVA FACILITY A/S